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### Ground Source Heat Pump Upgrade from Air Source Heat Pump (ASHP)

Customer Incentive: \$1,500

Trade Ally Incentive: \$500

#### Requirements:

- Work must be completed by either a participating or Program-Qualified Trade Ally
- Must be an ENERGY STAR® qualified Geothermal Heat Pump
- Minimum 3.6 COP and 16.2 EER open or closed loop system
- Previous primary heat source must have been a ducted heat pump serving at least 80% of the home's conditioned living space
- New ground source heat pump must be the current primary heat source and service at least 80% of the home's conditioned living space
- Work must be installed according to the Technical Specification Manual

#### Ensure the home qualifies:

- Must be existing home, not new construction
- Work completed must comply with all building codes and standards

#### Additional program rules:

- Incentive cannot exceed project costs

#### Application:

- **Ground Source Heat Pump Application** – completed and signed
- Mail all documents so they are postmarked within 90 days of the qualifying service completion date
- Make copies for your records

#### Itemized receipt or invoice:

- Product and/or service description and costs
- Model number
- Date work initiated
- Date work completed

#### Additional Documents:

- W-9 for businesses or non-individual customers, including landlords, receiving an incentive
  - Third party addendum for homeowners who are not listed on the utility account and who are applying for an incentive
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## Existing Single Family Homes Incentives Continued

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### Heat Pump Water Heater<sup>1</sup>

**Customer Incentive:** Up to \$550 (depending on tier)

**Trade Ally Incentive:** Up to \$200 (depending on tier)

#### Requirements:

- Work must be completed by a Program-Eligible trade ally or may be self-installed
- Unit must meet the Northern Climate Specifications found at [neea.org/northernclimatespec](http://neea.org/northernclimatespec)
- Unit must not have a tank size larger than 55 gallons
- Unit must be on the Qualified Products List found on the program website
- Incentive varies based on tier (see Qualified Products List for tier qualifications)
- Previous product must be an electric storage water heater (incentive does not apply when replacing an existing heat pump water heater)
- Gas system conversions do not qualify
- Work must be installed according to the Idaho Technical Specifications Manual

#### Ensure the home qualifies:

- Must be existing home, not new construction
- Work completed must comply with all building codes and standards
- Heat pump water heater must be installed within 90 days of purchase

#### Additional program rules:

- Incentive cannot exceed project costs
- Trade ally must be on Plumbing Trade Ally List available at [rockymountainpower.net/id-tradeallies](http://rockymountainpower.net/id-tradeallies)
- Self-installed heat pump water heaters only qualify for the customer incentive

#### Application:

- **Heat Pump Water Heater** - completed and signed
- Mail all documents so they are postmarked within 90 days of the qualifying service completion date
- Make copies for your records
- Tier 3 models must submit a picture showing the tier 3 Cold Climate Efficiency (CCE) settings

#### Itemized receipt or invoice:

- Model number
- Product and installation costs
- Date work initiated
- Date work completed

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<sup>1</sup> Services may be performed on manufactured homes.

**Additional Documents:**

- W-9 for businesses or non-individual customers receiving an incentive
  - Third party addendum for homeowners who are not listed on the utility account and who are applying for incentives
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## Existing Single Family Homes Incentives Continued

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### Whole Home Upgrade Package

**Customer Incentive:** up to \$1,000 bonus per home. Incentives will vary based on type and quantity of measures installed.

### Electrically Heated Homes Requirements:

Must complete the following services, one from each category:

| Category                                  | Service Options   |
|---|---|
| Heating HVAC                              | Heat Pump Conversion with Best Practices for Installation and Proper Sizing Tier 2 <b>OR</b> Heat Pump Upgrade with Best Practices for Installation and Proper Sizing Tier 1 <b>OR</b> Ductless Heat Pump |
| Duct Work<br>(for ducted heat pumps only) | Duct Sealing and Duct Insulation  |
| Insulation                                | Attic Insulation  |

### Ensure the home qualifies:

- Home must be electrically heated
- Must be an existing home, not new construction
- Work completed must comply with all building codes and standards
- Home must meet individual program requirements for all services completed
- Work must be installed according to the Technical Specification Manual

### Additional Program Rules:

- Incentive cannot exceed project costs

### Application:

- **Whole Home Upgrade Application**
- **Heat Pump Application**
- **Duct Sealing and Duct Insulation Application**
- **Insulation Application**
- Mail all documents so they are postmarked within 90 days of the qualifying service completion date
- Make copies for your records.

### Itemized receipt or invoice and Additional Documents:

- See individual applications for more details
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## Glossary

|   |   |
|---|---|
| <b>ACCA</b>                                 | Air Conditioning Contractors of America   |
| <b>AFUE</b>                                 | Annual Fuel Utilization Efficiency  |
| <b>AHRI</b>                                 | Air Conditioning, Heating and Refrigeration Institute   |
| <b>CAC</b>                                  | Central Air Conditioner   |
| <b>CAZ</b>                                  | Combustion Appliance Zone Testing   |
| <b>CFM</b>                                  | Cubic Feet per Minute   |
| <b>ECM</b>                                  | Electronically Commutated Motor   |
| <b>EER</b>                                  | Energy Efficiency Ratio   |
| <b>HES</b>                                  | Home Energy Savings   |
| <b>HSPF</b>                                 | Heating Seasonal Performance Factor   |
| <b>HVAC</b>                                 | Heating, Ventilation, and Air Conditioning  |
| <b>PP</b>                                   | Pacific Power   |
| <b>SEER</b>                                 | Seasonal Energy Efficiency Ratio  |
| <b>TXV</b>                                  | Thermal Expansion Valve   |
| <b>QPL</b>                                  | Qualified Products List   |
| <b>Electric Heat</b>                        | Permanently installed, ducted system consisting of an electric furnace, heat pump or electric zonal heating system (baseboard or ceiling/wall heaters) serving as the home's current primary heat source (space heaters do not qualify) |
| <b>Electric Cooling</b>                     | Permanently installed, electric heat pump or ducted electric central air conditioner serving as the home's current primary cooling source. Room air conditioners and evaporative cooler do not qualify                                  |
| <b>Non-Electric Heat</b>                    | Heating system with gas, oil, or propane serving as the home's current primary heat source  |
| <b>Finished or Conditioned Living Space</b> | Living space that has a permanently installed heating or cooling system   |
| <b>Unconditioned Living Space</b>           | Spaces that exist outside of the home's thermal boundary (e.g. garages, crawlspaces, the exterior of the home, or potentially the basement)   |